UltraTelecom™ Data Sheet

Product Description	The UltraTelecom™ platform is an application centric platform with a multi-channel architecture. Applications can be accessed over channels like internet, voice, sms, email and fax. The platform integrates all these channels, and allows for centralized application logic as a base for the different channels With the platform, the following applications are supported: • Interactive voice response applications, with advanced text to speech capabilities • Advanced PBX platform for companies, possibility of spanning multiple branches • Multi channel information portal that can be accessed for information over phone, sms, email and internet (by combining with the UltraPortal™ product) • VOIP based information server • A combination of all previously mentioned applications

Key Features	• Fully programmable PBX for telephone/voice solutions with support for VOIP
	• SMS gateway
	• Management UI for all sub-systems
	• PBX and Voice features:
	    • IVR with capability of having dynamic IVR menus
	    • Authorization of phone users via portal business logic
	    • Sending of voice messages, automatically created from content via TTS, to voicemail or phone-numbers
	    • Call monitor console integrated in portal with call history, active calls, call details etc.
	    • VOIP
	    • Integrated text to speech technology (TTS)
	    • Call parking, queuing, transfer, forwarding etc.
	    • Call monitoring, recording
	    • Conference calling
	    • Voicemail
	• SMS channel features:
	    • Subscribe to receive content by SMS
	    • SMS applications, integrated with portal apps and content, functioning via request and reply mechanism
	    • Receive application events by SMS
	    • Binding to SMSC centers as well as GSM phones and modems

Intended Audience	• Software companies aiming to deliver multi-channel information portals designed for the future • Companies aiming to setup and host multi-channel information portals on behalf of end-customers • Companies, organizations or individuals that need their own multi-channel information portal

System Requirements (for development)	• Can be used together with the IDE of your choice (Netbeans, Eclipse, JDeveloper etc.) • Any operating system, for which a Java runtime exists
System Requirements (for the UltraTelecom™ server)	• Any operating system, for which a Java runtime exists • Other requirements (i.e. number and types of servers, clustering constellations, firewalls, etc.) depend on the needs of the particular use case
Licensing	• **UltraTelecom™ end-user**: Company-wide license including executable UltraTelecom™ software, documentation and all the minor upgrades of UltraTelecom™. This license is generally part of a combination offer where the UltraTelecom license is combined with the customer application • **UltraTelecom™ Development Environment binary**: Company-wide license including executable UltraTelecom™ software, documentation and all the minor upgrades of UltraTelecom™. Suitable for developing of customized telecom applications • **UltraTelecom™ Development Environment full**: Company-wide license including the complete source code of the UltraTelecom™ software, documentation and all the minor upgrades of UltraTelecom™. Suitable for developing of customized telecom applications with low coding effort and complete source code control. REMARKS: The UltraTelecom™ product comes with out of the box support for text to speech technology in the English language. If a different language is needed, or better voice quality is desired, an extra license has to be bought for the TTS software. UltraTelecom™ integrates with most TTS software available on the market. The company-wide licenses can be combined with in-house consultancy services and/or team coaching of 1 or more months in the context of concrete software projects.

For more information and/or a presentation at your company's premises, please contact ULTRA4 – Advanced Information Systems, Thessalonica, Greece, phone (+30) 2310 387 344, email info@ultra4.eu or visit our web site www.ultra4.eu.